

# **PLATFORM ACCESS ENHANCEMENTS: MULTI-ACCOUNT SWITCHING & SINGLE SIGN-ON**

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V1.2

## CHANGE HISTORY

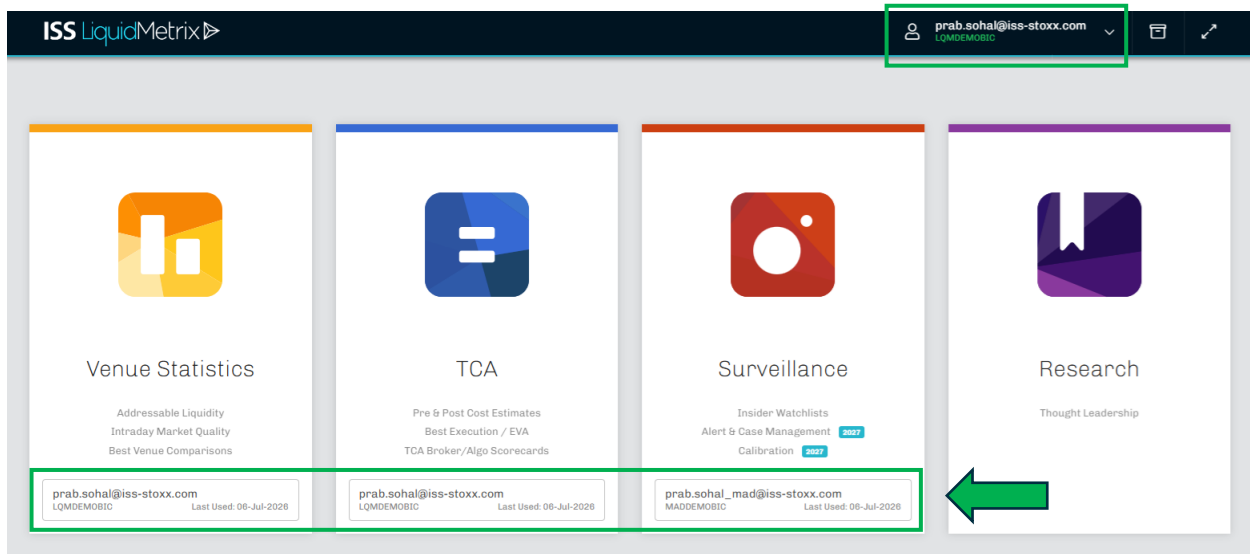
| Date        | Version | Description          | Updated By | Approved By |
|-------------|---------|----------------------|------------|-------------|
| 14 JUL 2026 | 1.1     | Initial Version      | Prab Sohal | Prab Sohal  |
| 27 JUL 2026 | 1.2     | Updated Release Date | Prab Sohal | Prab Sohal  |

# A Simpler and More Secure Login Experience

## Multi-Account Switching

LiquidMetrix users will often have access to more than one user account. This could be for cases where production and UAT flows are segregated, where production data has been split into subsets based on desk, region or asset class – or even to link different product subscriptions.

We will shortly be releasing an enhancement that will allow users to switch between linked accounts at the click of a button, directly within the interface and without the need to log out. Standard users will continue to log in with their usernames, but will additionally see related accounts linked automatically by their email address and displayed on the landing page as shown below:



Once the enhancement is deployed, all related active accounts will be displayed after login. The linked username and account (BIC code) associated with each valid licence will be displayed on each product tab.

Additionally, the selected username/account will be displayed in the top-right corner of the screen. A **green** account code represents a production account, whereas an **amber** represents a test or UAT account. To switch accounts, users can click the LiquidMetrix logo in the top-left corner of the screen to return to the landing page.

## Single Sign-On

As well as the improvements to account switching, LiquidMetrix will also be offering clients a streamlined authentication process using Single Sign-On (SSO). The new “Sign in with SSO” option will be present on the home page. Users of integrated clients can enter their email address to proceed with authentication.

The image displays two versions of the ISS LiquidMetrix login page. The left page is the standard login interface with fields for Username and Password, a 'Remember Me' checkbox, a 'Forgot Password?' link, a 'SIGN IN' button, and a 'SIGN IN WITH SSO' option with a downward arrow. The right page shows the 'SIGN IN WITH SSO' option expanded, revealing an 'Email' field with the text 'myname@myong.com' and a 'SIGN IN' button. A green box highlights the email field, and a green arrow points to it.

The LiquidMetrix platform will automatically redirect users to their Identity Provider (IdP) to complete authentication and then return them to LiquidMetrix once the process is complete.

To use SSO authentication, users must first be enabled for SSO access by the LiquidMetrix Client Services team. Please contact us to discuss enabling SSO for your organisation.

## FAQ

### **When will this enhancement go live?**

The enablement of account switching functionality is scheduled for **4 Aug 2026**.

### **Will this enhancement mean I need to change how I access the system today?**

No. Standard users will continue to log in using their existing username. We are simply providing new functionality that enables users to switch easily between related accounts once they have accessed the secure platform. SSO-enabled users can continue to authenticate using their username and password in the usual manner or, alternatively, use their email address (or SSO ID) and authenticate via their own Identity Provider.

### **Username vs email address – what's the difference?**

The email address will be your individual user email address linked to your corporate domain. It will remain consistent across your accounts. The LiquidMetrix username may be identical to the email address, but for legacy reasons a prefix/postfix has sometimes been applied to support uniqueness across different user accounts.

As mentioned, a user may require access to multiple accounts for a variety of reasons, including the segregation of production and UAT environments, or where trading activity has been separated by region, asset class, desk, or other business criteria.

### **Will multi-account switching be available to both standard and SSO users?**

Yes – multi-account switching will be available to all users once the enhancement has been deployed, regardless of whether they access the system using SSO or traditional username-and-password authentication.

### **Does this change impact TCA/Surveillance Workstation desktop applications?**

No. Both Workstations will continue to support username-and-password authentication only. Account switching and SSO will only be supported for website users.

### **Does this change impact users of the DataViewAPI REST API?**

No. DataViewAPI users must continue to use username-and-password authentication, as they do today.

### **How can I get set up for SSO?**

The setup process is straightforward. Simply contact the LiquidMetrix Client Services team and we will connect you with the appropriate technical specialists. After a short questionnaire, technical set-up can commence with the corresponding IT teams.